



MESSAGEmanager FAX *on Premise* and *on Demand*

MESSAGEmanager

Ricoh Fax Connector

Enables organisations to dramatically reduce their total fax bill by eliminating dedicated FAX lines, modems and boards by consolidating fax transmission and reception over IP and Public Switched networks with MESSAGEmanager FAX.

Ricoh Multi Function Devices are integrated with MESSAGEmanager via the MESSAGEmanager XML Applications Connector and Globalscan NX or Scannervision.

Incoming facsimiles are automatically routed to the user's mailbox or MFD.

How it Works

The user enters the destination fax number at the operator panel and an optional email address for return confirmation of the fax transmission success or failure.

If no email address is provided, MESSAGEmanager will print a copy of the TX confirmation to the MFD IP address.

To access Globalscan NX and Scannervision press here



Metadata		Project	Next
Select or enter the metadata.			
* Fax Number	89562313		
Email prefix for TX Report	fred.smith		
Cover Page Required	<input checked="" type="checkbox"/>		
From	Fred Smith		
To	James Brown		
Subject	Monthly Report		
Document Name			
Scan Settings			

Scanner Vision		Prev	Next
Please fill the following fields - 9 total, 9 required (*)			
Fax Number (*)	093682345		
Confirmation	john.user		
Cover Page	Yes		
From	john.user		
To	client		
File Name / Type		Back	
System Status		Job List	

Benefits

- Rapid delivery of documents via IP or Public Switched Telephone Networks.

MESSAGEmanager FAX software provides high performance fax capability and reliability with the industry leading T.30 protocol, Error Correction Mode, MMR fax compression plus real-time T.38 IP Fax.

- Compliance Benefits from Centralised Administration and Control

IT departments can easily structure how information is accepted, routed, audited, and archived by managing the flow of fax information in an electronic non paper format.

All sent and received can be tracked, logged and archived in the MESSAGEmanager SQL database or integrated with Document and Content Management solutions.

- Security Benefits

Avoid the risk of exposing sensitive information by immediately sending the fax from the MFD and receiving incoming facsimiles to user's mailbox.

- Increase Productivity and Efficiency

By assigning MESSAGEmanager the responsibility for delivery of fax messages, Office Productivity is improved by reducing employee dead time waiting at the machine to confirm delivery or the number being retried.

Notification of the success or failure of the transmission and the cost of the call is automatically notified. If required you can also receive a copy of the sent fax. Should the transmission fail, you are advised of the reason for failure.

- Reduce Costs

Costs are reduced by the consolidation of phone lines, modems and associated support contracts and supplies.

- Fax Reports

Reports every outgoing and incoming message with:

- Estimated call cost by user
- Total call duration by user
- Total incoming and outgoing call duration by hour
- Summaries and details of outgoing messages by sender or billing code

Supported devices use the extended application area of the Ricoh MFP. A Java based platform called ESA/J is installed on the device. To enable ESA/J an additional Java SD card is required per machine.

Globalscan NX is supported on the following Ricoh devices:

MP C2000	MP 5000/5000B
MP C2500/3000	MP C6000/C7500
MP C3500/C4500	MP 2550/2550B
MP 5500/6500/7500	MP C2050
MP 6000/7000/8000	MP C2550
MP 4000/4000B	MP C4000/C5000
	MP 2250B/3550B

Scannervision 2.x is supported on the following Ricoh devices:

VM Card Type B	VM Card Type C	VM Card Type F	VM Card Type I
AF2051/AF2060/AF2075	MP C2000	MP 4000/5000	MP C2800/3300
AF3224C/3232C	MP C2500/3000	MP C6000/7500	MP C4000/5000
AF3260C/5560C	MP C3500/4500	MP 2550/3350	MP C2050/2550
AF3228C/3235C/3245C	MP 5500/6500/7500		
AF3035/3045	MP 6000/7000/8000		
AF3025/3030			
MP 2510/3010			
MP 3500/4500			