

# MESSAGEmanager GreenBox DBC

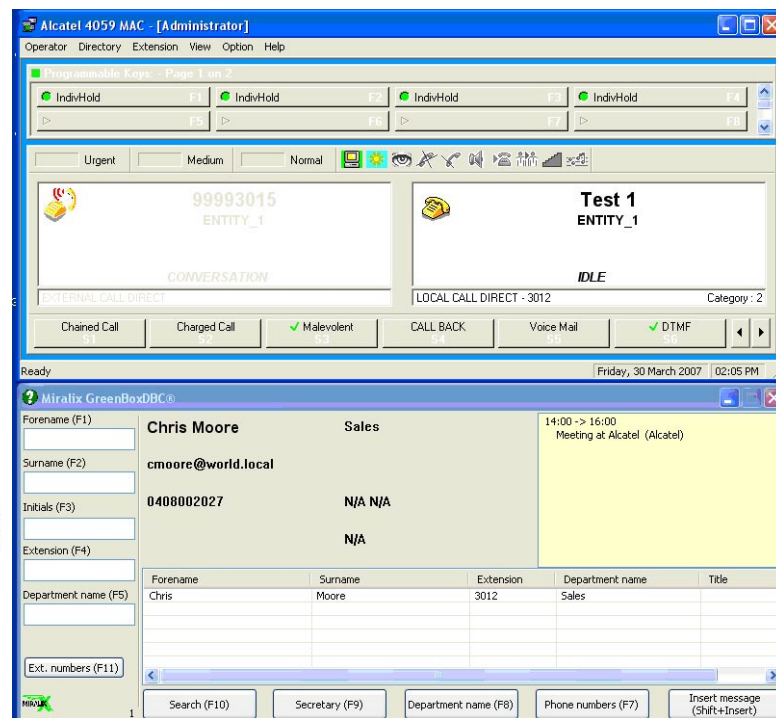
MESSAGEmanager simplifies communication between people by delivering solutions that unite telephony and information technology in a way that enhances an organisation's availability, customer service and efficiency.

## Telephony Solutions for Alcatel-Lucent OmniPCX Enterprise

GreenBox DBC provides employee calendar presence, enhanced customised search facilities and contact tools for the Alcatel-Lucent 4059 multimedia attendant console.

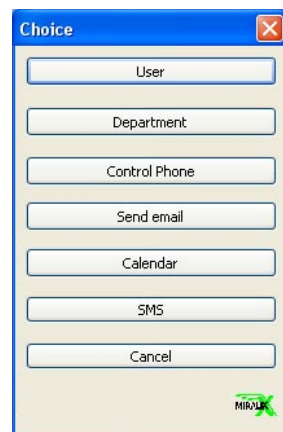
With the Calendar connection, information from the Microsoft Outlook, Lotus Notes and Novell GroupWise Calendar is instantly available for switchboard attendants.

DBC provides enhanced search facilities of data from Active Directory, Outlook Contacts, Notes Name and Address Book and other databases.

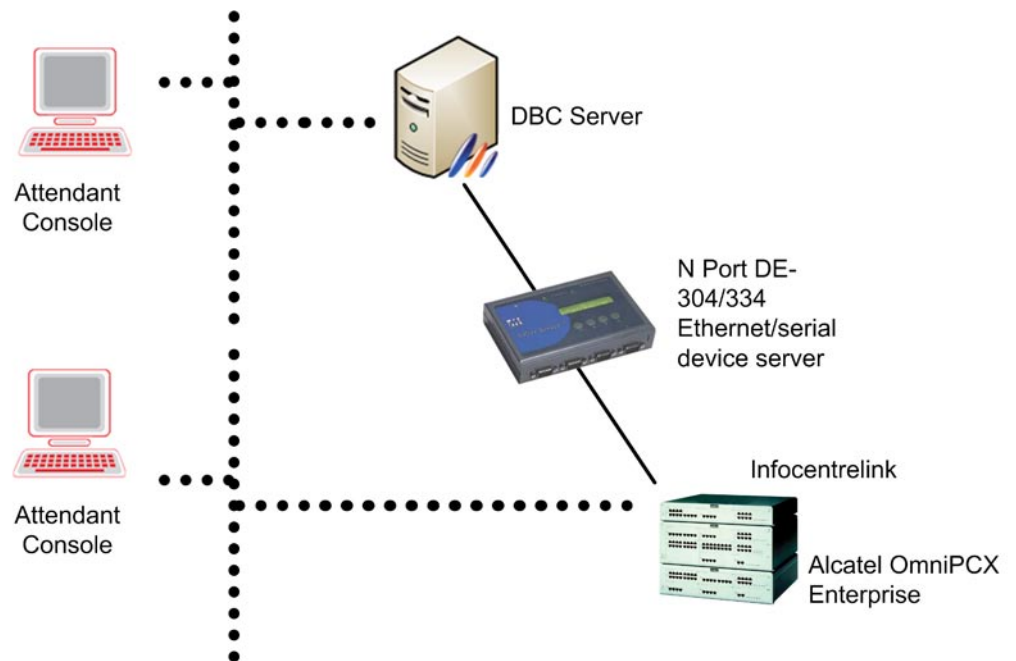


Enhanced Search Facilities

Calendar Connection



- Email and SMS facilities to contact a user who may be unavailable.
- Access to the user's calendar to schedule an appointment for the caller.



## Prerequisites

- Windows 2000, XP Pro, 2000 Server or 2003 Server
- Pentium 4, 2.4GHz processor
- 2048 MB RAM
- 80GB Hard disc
- Email/Calendar client
- Available USB ports for license keys and dongles
- NIC with valid IP address + IP connection
- PBX Infocenterlink
- N Port DE-304/334 Ethernet/serial device server



## **/// MESSAGEmanager** Solutions

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