



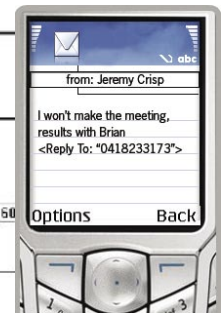
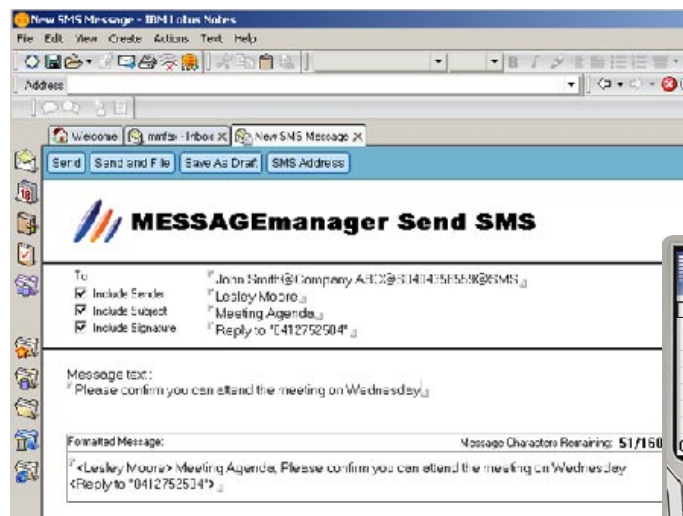
Do More with MESSAGEmanager

# MESSAGEmanager SMS, Notes and Domino

Out of the office used to mean being out of touch. Now there's MESSAGEmanager SMS extending the reach of your Domino Mailbox to mobile phones and pagers.

## Sending Text Messages

Sending an SMS is as easy as sending an email. The Notes SMS form allows you to create address, preview and count the number of the characters before submitting the message.



## How it Works

MESSAGEmanager Notes Domino Gateway provides the transport to route messages to the Server.

The Server is responsible for all fax, Voice, Telex and SMS media processing, message routing, file conversions, call scheduling, transmission and reception, retries, security and logging.

MESSAGEmanager communicates with mobile networks via a GSM modem or SMPP.

## Receiving Text Messages

Received messages are stored in the MESSAGEmanager receive database; details include the number dialed by the sender, the sender's phone number, date and time received, channel number and the text file attachment with SMS message contents.

SMPP services provided by Carriers offer multiple MSISDNs, i.e. phone numbers which can be used to redirect inbound SMS messages to user's inbox or applications.

Messages sent via SMS providers can be redirected back to a host application or mailbox provided the reply has been received within 24 hours of the original message transmission.

## Queue Management

The progress of messages can be monitored with Microsoft Management Console (MMC) tools from any Windows workstation or the Web Queue Manager.

Users and administrators can:

- Check the status of any message.
- Search any message by status, date, time.
- Display, print or delete any message or group of messages.
- Forward a received message to another user or number.
- Cancel or change the priority of a pending message.
- Resubmit individual or multiple messages to the original or a new destination.
- Sort messages by subject, destination, account, addressee name and company.



## Reports

MESSAGEmanager produces graphical and detailed reports on all incoming and outgoing messages including:

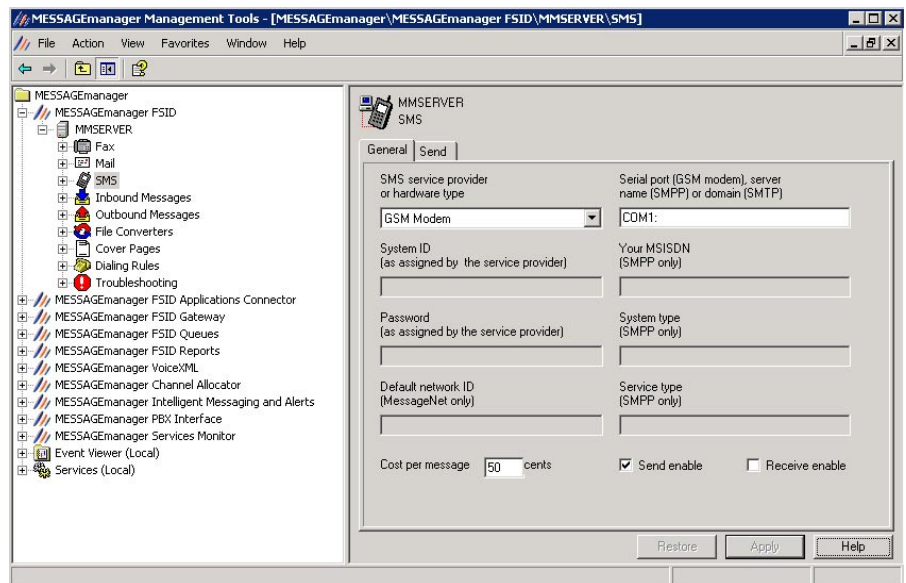
- Estimated call costs by user and total call duration by user
- Total incoming and outgoing call duration by hour
- Summaries and detail of outgoing messages by sender

## Management

Services can be configured and managed via Microsoft Management Console (MMC). All components present familiar tabbed controls to minimise training costs and learning times.

All error conditions such as low disk space, conversion problems, no dialtone etc. are automatically logged so you can respond promptly and avoid system downtime.

Messages over a predetermined age are automatically deleted, eliminating the need to housekeep old or obsolete messages.



## Licensing

- MESSAGEmanager SMS is licensed by Connector, Server and SMS driver required i.e. Domino Gateway, SMS Server and driver.
- SMS for GSM modems is licensed by channel.
- SMPP requires a separate license.  
Note: GSM modem is required for GSM option.

## Prerequisites

- GSM modem with RS232 or USB connection and support for the Hayes at command set. Requires a valid GSM SIM card; OR
- SMPP: Router supporting IPsec, as required by SMPP provider.

For a complete list of prerequisites visit: [www.mmanager.com/products/prereqs.htm](http://www.mmanager.com/products/prereqs.htm)



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