

MESSAGEmanager Communications Server the Right Choice for U.S. Census Bureau

The United States Bureau of the Census (BOC), the data collection arm of the U.S. Department of Commerce selected MESSAGEmanager Voice Mail and Fax as the Lotus Notes based solution most suited to meet their Unified Messaging requirements.

The system sold and installed by Big Sky, MESSAGEmanager Solutions US based partner replaced a 72 port legacy Octel Model 350.

“MESSAGEmanager was selected after a detailed review of all the available Notes/Domino products and pilot of competitive Unified Messaging solutions”, said Ed O’Toole Director of Sales, Big Sky Technologies.

Success Strategy

The key requirements that enabled Big Sky to get the business included the single, integrated directory, no user licensing and no additional software was required for the 6,000 desktops at BOC.

The system which runs on a cluster of Compaq 8500 Proliant servers, provides 96 ports of voice mail and 16 ports of fax on 2 T1 dual spans and 4 times the amount of voice storage than the Octel system.

According to Bill Doll, President and CEO of Big Sky “The Bureau of the Census is the largest Notes-based unified messaging solution in North America. Prior to the BOC installation the largest system was installed at General Dynamics/Electric Boat Division, a Big Sky customer with a user base of 5,000”.

Big Sky is a leading supplier of application solutions that enhance communications and collaboration within the corporate business environment. Big Sky provides a broad range of unified messaging and workgroup IVR solutions for the workgroup and enterprise. Big Sky specializes in Domino/Notes solutions which provide anytime, anywhere access to corporate data using a telephone, Web browser or WAP device.

United States Bureau of Census (BOC)

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The Requirements

- Single, integrated directory
- No user licensing
- No desktop software

The Solution

The system provides 96 ports of Voice Mail and 16 ports of fax on 2 T1 dual spans and provides 4 times the amount of voice storage than the Octel system.

More information

Ivor Livingston
MESSAGEmanager Solutions
61 2 8448 8800
ilivingston@mmanager.com



Level 8, 9 Help Street, Chatswood, NSW 2067, Australia
www.mmanager.com info@mmanager.com

AUSTRALIA Tel: +61 2 8448 8800 Fax: +61 2 8448 8811
UNITED KINGDOM Tel: +44 1727 730022 Fax: +44 1727 730023
NEW ZEALAND Toll Free: 0800 445 308
CANADA Toll Free: 1877 3701 261
UNITED KINGDOM Toll Free: 0800 169 8226
USA Toll Free: 1877 8841 664