



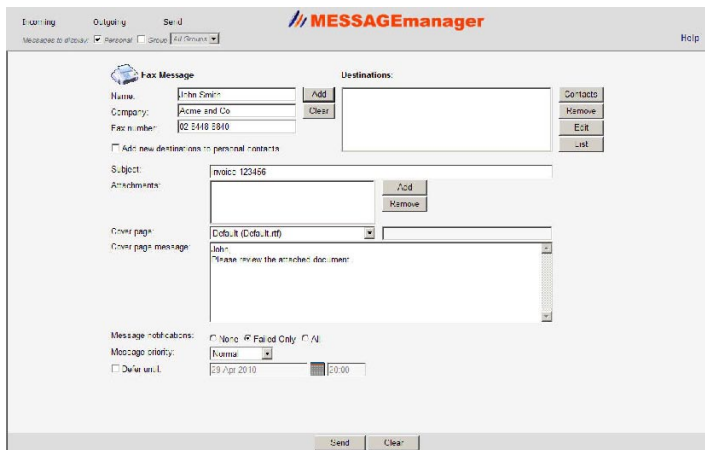
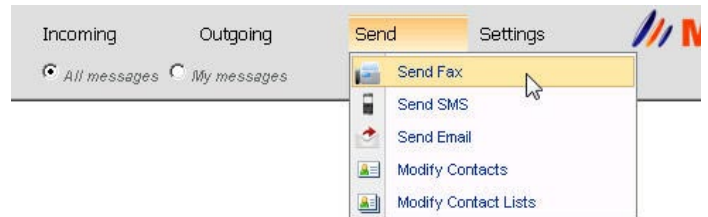
Do More with MESSAGEmanager

# MESSAGEmanager

## Web Client

Print to fax, send SMS texts, manage fax broadcasts, check on the status of messages, receive fax and SMS messages.

The Web Client is a browser based client for MESSAGEmanager Fax and SMS services. The Web Client supports Microsoft Internet Explorer 7 or later, Chrome 2.0 or later, Firefox 3.0 or later and Safari 4.0 or later.



## Send Facsimile Messages

To send a fax, simply select the Fax Printer or the Fax URL, complete the addressing details and send!

You can send to one or multiple ad hoc fax addresses or select from the Contacts Database. You can add one or multiple attachments and choose from several cover pages.

Messages can be prioritised as urgent, normal, low or deferred to a specific time and the cost of the call can be charged to the sender or recipient.

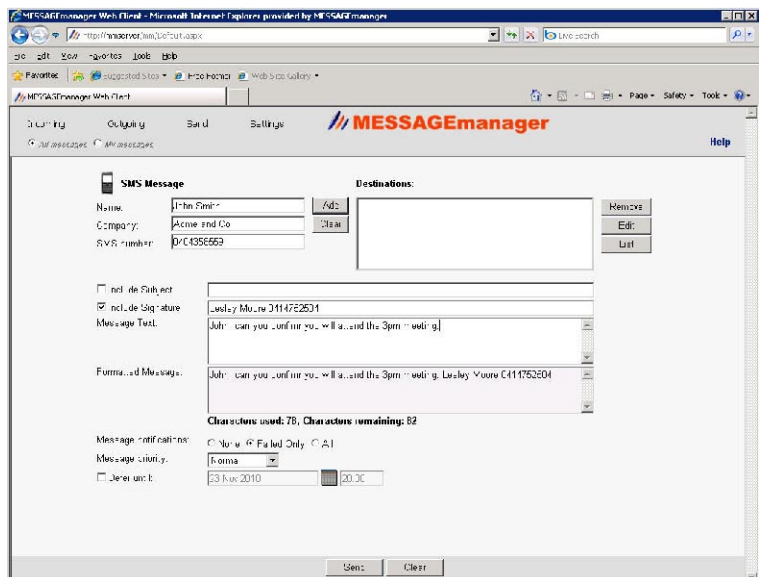
Messages can be monitored in the queue and notification of the success or failure of the transmission can be delivered via E-mail.

## Send SMS Messages

SMS messages can be sent to one or multiple ad hoc or stored contact destinations. Messages can be prioritised as urgent, normal, low or deferred to a specific time. Success or failure of the transmission can be notified via E-mail and displayed in the queue.

The body of the SMS message can be up to 160 characters in length. If the message exceeds 160 characters, it can be sent in multiple SMS transmissions or optionally the Send button is disabled until characters are deleted.

Optional formatting includes the subject and sender name details.

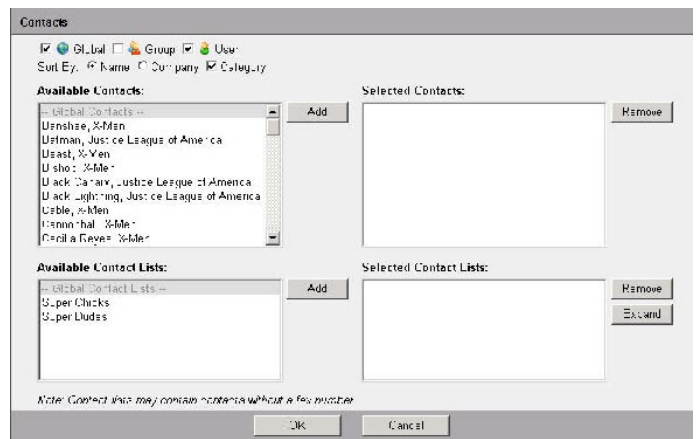


## Contacts Database

The SQL Contacts Database stores all the information you need about the Fax, SMS and E-mail addresses and lists that you regularly use.

The database is ideal for managing broadcast lists. You can add, delete and display contacts and broadcast lists.

External contacts including Outlook contacts can easily be uploaded into the database.



## Queue Management

From any workstation you can display and manage current and archived outgoing and incoming message queue information.

Queue	Status	Accepted Date/Time	Completed Date/Time	Destination	To Name	Subject	Billing Code	Pages	From
1	✓ Sent	18/11/2010 15:12:25	18/11/2010 15:12:49	+61 2844 88853	Lavey			1	Admin
2	✓ Sent	10/11/2010 14:35:04	10/11/2010 14:31:10	+61 2000000	collyer@sigf			1	Admin

## Security

Web Client uses Active Directory Groups to determine privileges.

The levels of security are:

- **System administrators** - can change LDAP field mappings, configure groups, display all messages and all groups and all group queries.
- **Message administrators** - have full access to all messages.
- **Group managers** - can create and modify group queries and see all group messages.
- **Group users** - can display all group messages for the groups to which they belong.
- **General users** - can display only their own messages.

## Incoming Messages

You can receive and display incoming messages by associating a DID in the user database.

## Payment Card Industry Data Security Compliance

The PCI compliant E-mail Gateways can deliver a URL link to the mailbox rather than the actual fax content – i.e. no file attachment is included in the e-mail message. The message content is stored in the secure MESSAGEmanager File Store. Access to the file is provided by a Web Client user, or group of users, authorised to view the message (based on the current Web Client Group and Security Settings). No extra user login or database is required for fax authentication - Active Directory controls all access.

Dependant on your security levels you can:

- Display and print transmitted and received messages you are authorised to view.
- Cancel, change message priority or resubmit messages to the original or new destination.
- Sort queue by date, time, recipient name, fax number or subject.
- Display incoming and outgoing messages based on specific criteria - routed, complete, pending, sent, failed etc.
- Find messages using custom selection criteria such as date range, messages addressed to a particular name, all messages with a specific subject etc.

## Custom Queries

You can search the message databases using various criteria.

Regularly used queries can be saved and the resulting data exported to other applications.

## Licensing

Web Client is licensed per MESSAGEmanager *on Premise* or *on Demand* services.