



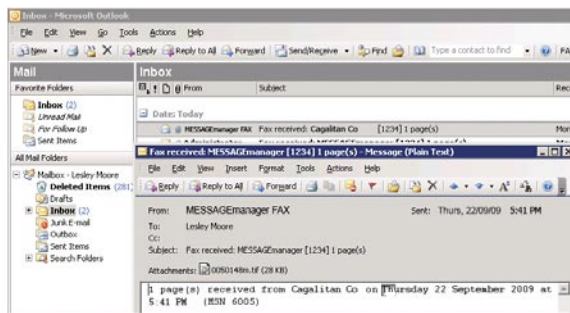
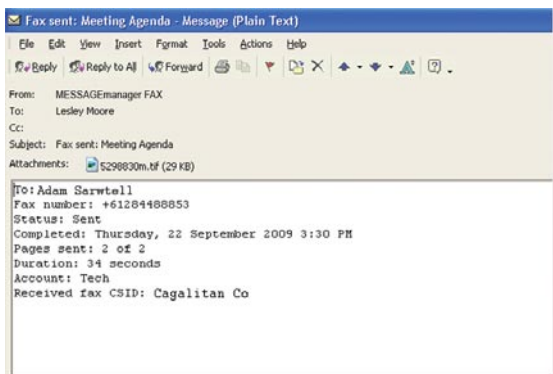
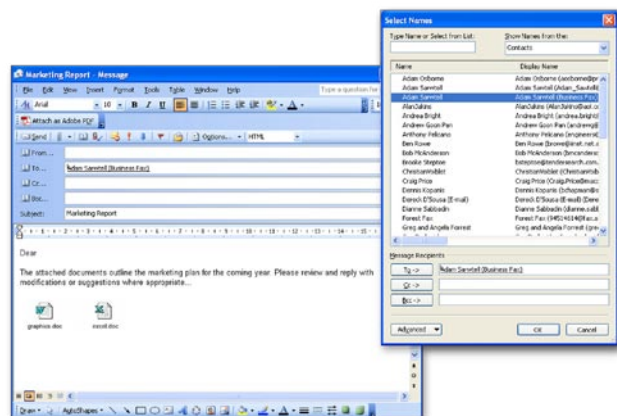
MESSAGEmanager Fax *on Premise* and *on Demand*

# Exchange Fax Gateway

*Enables Exchange users to send and receive faxes via the familiar Outlook desktop.*

## Benefits

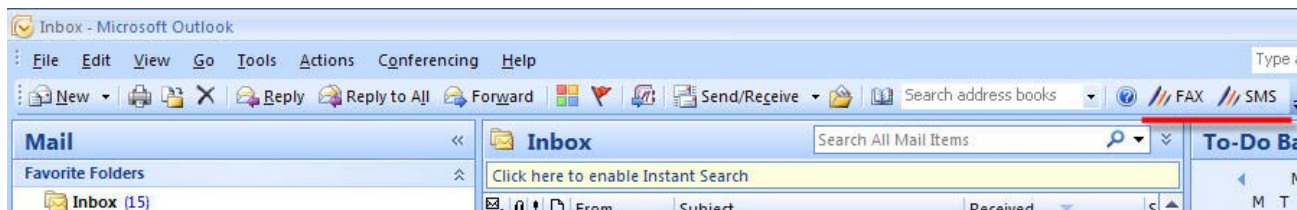
- Outlook and Exchange clients are fax-enabled.
- Requires no additional desktop software.
- **Sending** a fax is as simple as sending e-mail.
- Enter the recipient's fax details, attach a file and click send.
- Fax addresses can be maintained in the Outlook Global, Personal Address Books or Contact Database.
- Optional Send Add-in supports ad-hoc addressing for cover pages and account codes.
- Cover pages can be customised with details such as organisation name, logo, fax number, for both sender and recipient, subject, number of pages, time and date of transmission.
- Messages can be scheduled as normal, urgent or low priority.
- **Supports** all Office (including 2010), Rich Text, Exchange, Windows, HTML, PDF, Postscript and PCL attachments.
- Print to Fax direct from any application as an alternative to saving the file on the desktop and sending from e-mail.



- Users are **automatically notified by e-mail** of the success or failure of their transmission, **with an optional copy of the fax sent**.
- **Incoming faxes** can be routed to a user's mailbox and received as e-mail with a TIFF, PDF or Searchable PDF attachment\*.
- Incoming faxes can also be routed to printers, public folders, distribution groups, or Windows directories, using the recipient's DID number, or the sender's CSID or CLI.
- Exchange 2007/2010 Connector sender address can be configured to include the CLI or CSID when routing inbound faxes so that users can easily reply to the originating fax address.

\* *on Premise* only, for *on Demand* inbound faxes are delivered as PDF

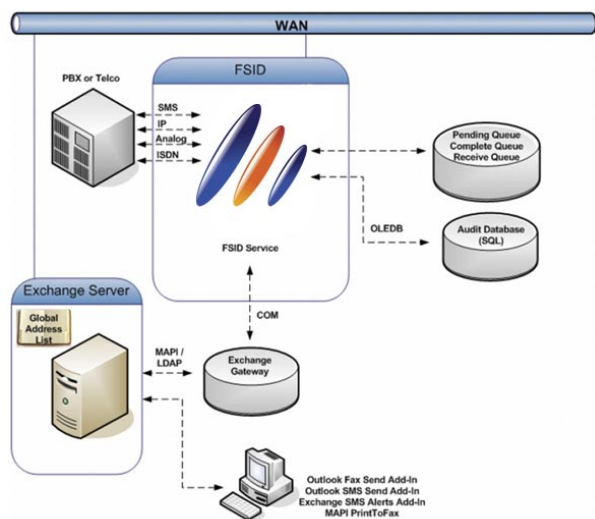
## Fax Add-in for Outlook 2007



- Accessible from File/Print Menu, with locally installed MMFAX printer.
- Installs into the Outlook Inbox tool bar for Fax and SMS.
- Supports, Citrix/WTS, Windows 7 32bit and 64bit, Group Policy.

### Architecture

- Exchange 2007 & 2010
  - Integrates as a Foreign Connector.
  - Can be installed on MESSAGEmanager or Hub Transport Server.
- Exchange 2003
  - Integrates as a Third Party Connector.
  - Can be installed on MESSAGEmanager or Exchange Server.
- MESSAGEmanager integrates directly with Active Directory, requiring no extensions to the schema, and no separate fax user database.

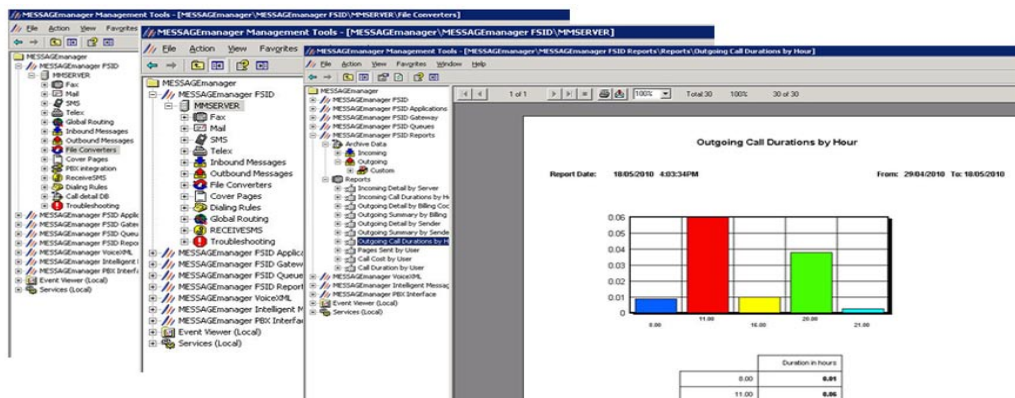


### Server Management

- MESSAGEmanager uses the familiar Microsoft Management Console (MMC) for configuration and management, minimising training costs and learning times.
- Error conditions such as low disk space, conversion problems, no dial tone etc are automatically logged, with an alert sent to the system administrator allowing quick response, and averting system downtime.

### Queue and Archive Management

- Administrators can manage the queues via MMC or use the Web Client from any workstation.
- The Web Client also allows users to manage their own
- A comprehensive range of text and graphical reports is provided on all incoming and outgoing messages, including:
  - Estimated call costs and call duration by user.
  - Total incoming and outgoing per hour.
  - Summaries and detail of outgoing messages by sender.



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