



Do More with MESSAGEmanager

Exchange 2010 One Number Fax UM Certified

Exchange 2010 users can publish one number for voice and fax.

Certification

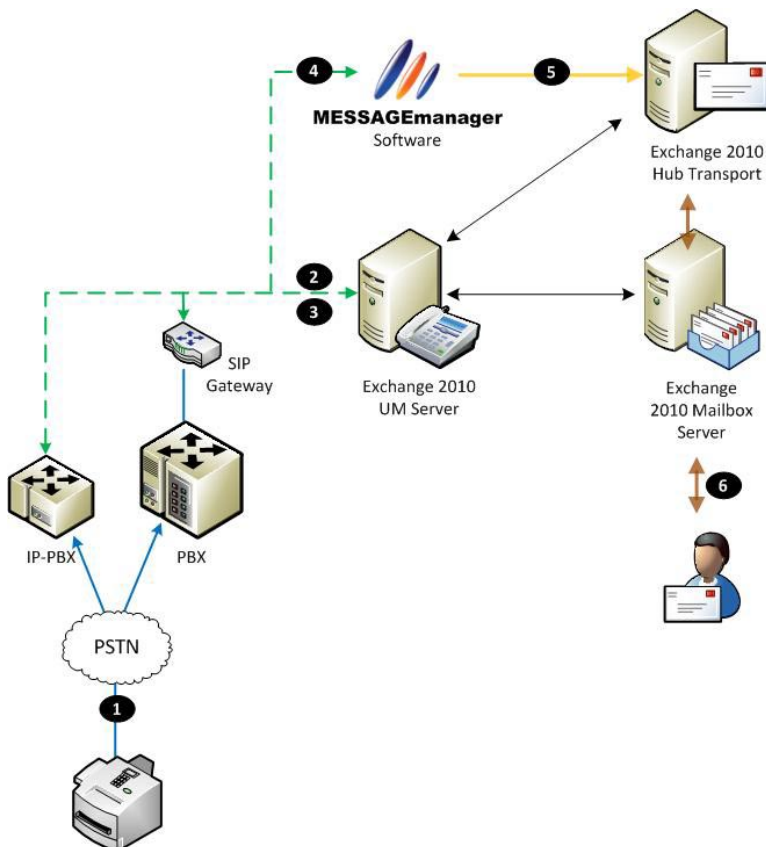
MESSAGEmanager has been certified by independent Laboratory TEKVISION to comply with the stringent Exchange 2010 Partner Fax Certification Specification. Microsoft depends on third-party-certified fax solutions, such as MESSAGEmanager T.38 IP Fax to provide integrated fax capabilities for Exchange Server 2010.

MESSAGEmanager certified fax partner solution enables 'one number' fax for users with UM-enabled Exchange 2010 mailboxes eliminating the cost of purchasing additional DIDs specifically for Fax.

With MESSAGEmanager T.38 IP Fax and SMTP Gateway software users can publish the one DID number for both voice and fax calls, and send and receive fax messages with Microsoft® Outlook.

How it works

"One Number Fax" works by automatically detecting whether an incoming call is either a voice or fax call. Microsoft UM provides the front line call answering for the user's phone: if UM detects fax tone, it refers the call in progress to MESSAGEmanager which delivers the call enhanced with Exchange specific e-mail headers to Exchange which in turn delivers the message to the users mailbox as a TIFF attachment.



Microsoft Exchange 2010 Functional Description

Call flow of an inbound fax into Exchange 2010 using IP fax and Exchange 2010 UM.

1. Inbound fax call.
2. Gateway sends call to Exchange 2010.
3. Exchange 2010 redirects the call with a referral.
4. Gateway reconnects the call to MESSAGEmanager with the referral.
5. MESSAGEmanager delivers the inbound fax to Exchange Server.
6. Exchange delivers the fax as an e-mail to the recipient.

Benefits

- Single number can be published for voice and fax.
- Capitalise on MS Exchange 2010 investments.
- Outlook and Exchange clients are fax-enabled.
- Requires no additional desktop software.
- Sending a fax is as simple as sending e-mail.
 - Enter the recipient's fax details, attach a file and click send.
 - Fax addresses can be maintained in the Outlook Global, Personal Address Books or Contact Database.
 - Optional Send Add-in supports ad-hoc addressing for cover pages and account codes.
 - Cover pages can be customised with details such as organisation name, logo, fax number, for both sender and recipient, subject, number of pages, time and date of transmission.
 - Messages can be scheduled as normal, urgent or low priority.
 - Supports all Office including Office 2010, Rich Text, Exchange, Windows, HTML, PDF, Postscript and PCL attachments.
 - Print to Fax direct from any application as an alternative to saving the file on the desktop and sending from e-mail.
- Users are automatically notified by e-mail of the success or failure of their transmission, with an optional copy of the fax sent.
- Incoming faxes can be routed to a user's mailbox and received as e-mail with a TIFF, PDF or Searchable PDF attachment.
- Incoming faxes can also be routed to printers, public folders, distribution groups, or Windows directories, using the recipient's DID number, or the sender's CSID or CLI.

MESSAGEmanager Fax Software

MESSAGEmanager is a Windows 2008 Server R2 Certified enterprise-scale Fax solution for IP and Public Switched Telephone Networks.

MESSAGEmanager enables organisations to increase employee productivity reduce telecommunications costs assist with corporate governance requirements and reduce the carbon footprint by automating the transmission and reception of fax documents from e-mail systems, Multi- Function Devices, Document and Content Management Systems, ERP and CRM applications.

MESSAGEmanager natively integrates with Active Directory, is compatible with Hyper V and VMware.

MESSAGEmanager T.38 IP Fax software has undergone interoperability testing to confirm our ability to deliver high performance, reliable and scalable fax transmission and reception in all popular IP Telephony environments and Gateways including Cisco Unified Call Manager, Avaya, Alcatel, Mitel, 3Com, Siemens, Aastra, NET and Audiocodes.



/// MESSAGEmanager Solutions

Level 8, 9 Help Street
Chatswood, NSW 2067 Australia
info@mmanager.com
sales@mmanager.com
www.mmanager.com

Australia Tel: +61 2 8448 8800
Fax: +61 2 8448 8811
Canada: 1877 370 1261
Hong Kong: 800 905 955
Israel: 077 901 1111

New Zealand: 0800 445 308
Singapore: 800 616 3168
South Africa: 011 912 9358
United Kingdom: 0800 169 8226
USA: 1877 884 1664