

MESSAGEmanager IP Fax Installed in the Healthiest and Greenest Office Building in the World



With some 12,500 different businesses and organisations, a working population of a third of a million, and a resident population that has risen by a third in the last five years, the City of Melbourne is one of the most progressive municipalities in Australia.

This was also highlighted recently by the City of Melbourne designing and building what is described as the healthiest and greenest office building in the world; CH2 in Little Collins Street.

The move into the new CH2 building prompted the Council to review its IT services in light of its strategy of integration and of environmental concern, recognising new technologies were becoming available that would potentially fit into its environmental strategies, as well as its long term ICT (Information and Communications Technology) plans.

City of Melbourne's fax requirements included integration with its new VoIP telephone system and LAN, support for international standards and an interface to Oracle Financials and Microsoft Exchange. The solution needed to be fast, reliable and to include smart error handling. Although usage of fax has probably plateaued, the City of Melbourne still sends and receives many purchase orders and invoices to suppliers and partners by fax, each week.

MESSAGEmanager IP FAX is a software-only solution and uses the City of Melbourne's routers to interface with the telephone network (PSTN), eliminating the requirement to purchase fax server specific telephony boards. The software-only solution has allowed the City of Melbourne to eliminate the reliance on multiple hardware based solutions for its faxing needs.

The production system runs on HP BL20p Dual Intel Xeon Processor 3.20 GHz with the connection into the PSTN system via three Routers and five OnRamp 30 (ISDN) services.

The solution was implemented by MESSAGEmanager Solutions Partner Netstar Australia.

More information

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